Townhall Pro Inc. Accessibility Conformance Report (ACR)

WCAG Edition

(Based on VPAT® Version 2.4 Rev)

Name of Product/Version: Townhall V 1.2

Report Date: Sep 1, 2023

Product Description: Townhall is an app that integrates into Zoom and the web. It boosts and measures engagement in virtual meetings by incentivizing participants with game mechanics.

Contact Information: info@townhall.pro

Notes:
- Townhall V1.2 *Supports* 27 of 30 Success Criteria for WCAG 2.1 Level A, which is 90% conformance.
- Townhall V1.2 *Supports* 18 of 20 Success Criteria for WCAG 2.1 Level AA, which is 90% conformance.

The Accessibility Conformance Report (ACR) based on the ITI VPAT® is the leading global reporting format for assisting buyers and sellers in identifying information and communications technology (ICT) products and services with accessibility features. Version 2 of the VPAT was expanded to include the leading ICT accessibility standards: Section 508 (U.S.), EN 301 549 (EU), and W3C/WAI WCAG. Source: VPAT - Information Technology Industry Council (itic.org)

Evaluation Methods Used: Testing is based on knowledge of general product functionality. Testers have 2+ years experience using the product and are very intimate with the functionality and capability.

Applicable Standards/Guidelines:

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1	**Level A (Yes** / No) **Level AA (Yes** / No) Level AAA (Yes / No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.1 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Partially Supports	Non-text content is primarily intended to create a specific sensory experience. At this time emojis do not have text alternatives.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Supports	No content applies
1.2.2 Captions (Prerecorded) (Level A)	Supports	No content applies
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Supports	No content applies
1.3.1 Info and Relationships (Level A)	Supports	No content applies
1.3.2 Meaningful Sequence (Level A)	Supports	Contents are ordered in a meaningful sequence and does not affect readability.
1.3.3 Sensory Characteristics (Level A)	Supports	Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound.
1.4.1 Use of Color (Level A)	Supports	Color is not the only means to convey information
1.4.2 Audio Control (Level A)	Supports	Sounds turn off automatically within 3 seconds
2.1.1 Keyboard (Level A)	Does not support	The content is not operable through a keyboard interface.
2.1.2 No Keyboard Trap (Level A)	Partially Supports	See 2.2.1
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	No content applies
2.2.1 Timing Adjustable (Level A)	Partially Supports	Time limits for activities are optional and set by the meeting host. If set, timing is not adjustable by the meeting participant.
2.2.2 Pause, Stop, Hide (Level A)	Supports	No content applies
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	No content applies
2.4.1 Bypass Blocks (Level A)	Supports	No content applies
2.4.2 Page Titled (Level A)	Supports	Conforms
2.4.3 Focus Order (Level A)	Supports	Conforms
2.4.4 Link Purpose (In Context) (Level A)	Supports	Conforms
2.5.1 Pointer Gestures (Level A 2.1 only)	Supports	Conforms
2.5.2 Pointer Cancellation (Level A 2.1 only)	Supports	Conforms
2.5.3 Label in Name (Level A 2.1 only)	Supports	Conforms
2.5.4 Motion Actuation (Level A 2.1 only)	Supports	Conforms
3.1.1 Language of Page (Level A)	Does Not Support	The language of the app is English.
3.2.1 On Focus (Level A)	Supports	Conforms

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A)	Supports	Conforms
3.3.1 Error Identification (Level A)	Supports	Conforms
3.3.2 Labels or Instructions (Level A)	Supports	Conforms
4.1.1 Parsing (Level A)	Supports	Conforms
4.1.2 Name, Role, Value (Level A)	Supports	Conforms

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Supports	No content applies
1.2.5 Audio Description (Prerecorded) (Level AA)	Supports	No content applies
1.3.4 Orientation (Level AA 2.1 only)	Supports	Conforms
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	Conforms
1.4.3 Contrast (Minimum) (Level AA)	Supports	Conforms
1.4.4 Resize text (Level AA)	Does not Support	Text cannot be resized.
1.4.5 Images of Text (Level AA)	Supports	Conforms
1.4.10 Reflow (Level AA 2.1 only)	Not Applicable	Content requires a two-dimensional layout.
1.4.11 Non-text Contrast (Level AA 2.1 only)	Supports	Conforms
1.4.12 Text Spacing (Level AA 2.1 only)	Supports	Conforms
1.4.13 Content on Hover or Focus (Level AA 2.1 only)	Supports	Conforms
2.4.5 Multiple Ways (Level AA)	Supports	Conforms
2.4.6 Headings and Labels (Level AA)	Supports	Conforms
2.4.7 Focus Visible (Level AA)	Supports	Conforms
3.1.2 Language of Parts (Level AA)	Supports	Conforms
3.2.3 Consistent Navigation (Level AA)	Supports	Conforms
3.2.4 Consistent Identification (Level AA)	Supports	Conforms
3.3.3 Error Suggestion (Level AA)	Supports	Conforms
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	Conforms
4.1.3 Status Messages (Level AA 2.1 only)	Supports	Conforms

Townhall Legal Disclaimer

Townhall is committed to making our app accessible to all users, including those with disabilities. Our goal is to provide an accessible app that conforms to Section 508 Guidelines and the World Wide Web Consortium's Accessibility Guidelines (WCAG) 2.1 Level AA. Some existing content may not be in compliance, and some content may meet only the minimum required compliance standards. This will be resolved as we continuously evaluate and assess our accessibility and continue efforts to monitor and maintain acceptable compliance levels. While every effort will be made, it is understood that graphical renderings maintained by Townhall may be technologically unfeasible, impractical, or creates an undue hardship to Townhall's operations.

We continue to make every effort to test the app and to remove barriers that prevent persons with disabilities from interacting with or accessing information. If we become aware of content that does not conform to the WCAG 2.1 Level AA standards, we will make reasonable good faith efforts to make the content conform to the standards. We cannot control or correct problems with third-party sites, like Zoom, but please let us know if you encounter difficulty with the app so we can pass the information along. You may also want to address your concerns directly to Zoom. While this policy does provide the standard for individuals with disabilities to access our app, this policy cannot anticipate every accessibility need, due to known limitations of existing technology. There may be other circumstances, independent of technology that may limit the accessibility of Townhall.

We would love to hear from you! Please feel free to contact us through our website, www.townhall.pro.

Revision History

Revision	Comments / Changes	Date
1	Initial release	September 2023